

**MINUTES OF THE  
MISSISSIPPI ELECTRONIC GOVERNMENT OVERSIGHT COMMITTEE  
DECEMBER 15, 2020**

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**COMMITTEE MEMBERS PRESENT:**

MS Department of Revenue	Mickey Yates, Vice-Chair
MS Department of Information Technology Services	Michele Blocker
MS Department of Public Safety	Clay Johnston
MS Office of the State Auditor	Mark Johnson
MS Secretary of State's Office	Michael Pantin

**OTHERS PRESENT:**

MS Department of Information Technology Services	Katie White
MS Department of Information Technology Services	Kevin Gray
MS Department of Information Technology Services	Lori Adams
MS Department of Information Technology Services	Renee Murray
MS Department of Information Technology Services	Steve Patterson
NIC Mississippi	Dana Wilson
NIC Mississippi	Drew Levanway
NIC Mississippi	Spencer Jones
NIC Mississippi	Tina Wells
The Clay Firm	Karen Newman

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Mr. Mickey Yates called the meeting to order.

Mr. Yates called for a motion to approve the minutes of the October 20, 2020 meeting if no changes were needed. Ms. Michele Blocker made the motion to accept the minutes as presented. The motion was seconded by Mr. Mark Johnson and passed with none opposed.

Ms. Wilson presented the Portal Highlights and Current Projects portion of the EOC reports:

- The Mississippi Department of Public Safety (DPS) and NIC MS completed the statewide roll out of the teleGov Online Appointment system on October 1. Since launch citizens have scheduled over 50,000 appointments across 15 appointment types, with over 73% of users scheduling via mobile device.
- In October, services developed through Mississippi's eGovernment Program were nationally recognized with seven awards bringing the 2020 award total to 22. These include:
  - The Mississippi Department of Transportation's MDOT Traffic Mobile App and ms.gov, were awarded Platinum and Gold Award MarComm awards, respectively.
  - Ms.gov, MISSI Chatbot, and the MDOT Traffic Mobile application all took home Silver awards in the 2020 w3 Awards competition.
  - ms.gov and the Department of Public Safety's website both received Gold Awards from the 2020 Davey Awards.
- In October, the Mississippi Department of Wildlife, Fisheries, and Parks (MDWFP) and NIC MS launched their 20th service through the eGov partnership. The application allows for the quick pre-sale of specialty car tags sold on behalf of the agency for the Department of Revenue, of which MDWFP must sell 300 before mass printing and public sales are available. Sales from the tags will directly support Mississippi's State Parks.

- NIC MS worked with the Mississippi Department of Agriculture and Commerce (MDAC) to launch an in person Over-the-Counter Store for Genuine MS. The OTC service at the physical store—hosted at the 2020 Mississippi State Fair—allowed fair patrons to purchase merchandise from Genuine MS members. Additionally, the OTC service provided inventory and revenue tracking for each of their Genuine MS members. In the first month since the launch over \$13,500 in sales were processed.
- The Mississippi State Department of Health's (MSDH) MS Ready Application has provided citizens with valuable information regarding disaster preparation and response as well as real-time updates through the app's push notification feature. Since the onset of the pandemic, MSDH has used the application to send over 5.2 million push notifications, providing the over 18,500 users with up-to-date pandemic information.
- In November, online adoption of the Office of the State Treasurer's Holder ePayment Application reached an all-time high. Year to date, over \$4.7 million has been sent to the Office of the State Treasury through the online service by entities holding unclaimed property. This is a 26% increase year-over-year in funds recovered via the online service. To date the solution has collected over \$15 million dollars.

Ms. Wilson presented the financial reports covering activities since the last meeting.

Ms. Wilson also presented the following projects for Prioritization Approval:

- Mississippi Commission on Children's Justice – Custom Website
- Mississippi State Hospital – Psychiatry Residence Program Template Website

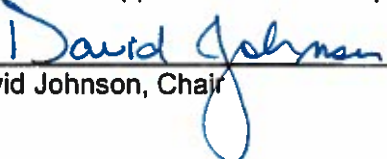
Mr. Yates entertained a motion to approve the project queue and prioritization as presented. Ms. Blocker moved approval. The motion was seconded by Mr. Clay Johnston. The motion passed with none opposed.

Ms. Wilson presented an overview of financial reports and program metrics for the fiscal year to date.

Ms. Wilson highlighted a new offering launched in September by NIC Arkansas which allows unbanked and underbanked citizens to make cash payments at retail outlets for government services. In Mississippi 12% of the population is unbanked and 25% is underbanked. By the end of January, Mississippi will be able to offer this process through TPE allowing cash payments to settle automatically in MAGIC.

The next meeting is scheduled for February 16, 2021.

Mr. Johnston made a motion that the meeting be adjourned. Ms. Blocker seconded, and the motion was approved with none opposed. The meeting was adjourned.

  
David Johnson, Chair

  
Mickey Yates, Vice-Chair